

## Conference Programme

9<sup>th</sup> - 11<sup>th</sup> November 2021

Theme: Simplified and efficient tax administrations

Tuesday, 9 <sup>th</sup> November 2021	
Time (GMT)	Event
10:00 - 10:30	<p><b>Welcome remarks:</b></p> <ul style="list-style-type: none"> <li>• Mr Duncan Onduru, CATA Executive Director</li> <li>• Mr Sudhamo Lal, CATA President</li> </ul>
10:30 - 11:30	<p><b>Session 1: Global tax reforms</b></p> <p>Moderator: Mr Sunday Okeowo, Ag. Director, Federal Inland Revenue Service, Nigeria</p> <p>Keynote address: Mr Pascal Saint-Amans, Director of the Center for Tax Policy and Administration, Organisation for Economic Cooperation &amp; Development (OECD)</p> <p>Speaker: Dr Suranjali Tandon, Assistant Professor, National Institute of Public Finance and Policy</p>
11:30 - 12:00	<b>Break</b>
12:00 - 13:30	<p><b>Session 2: Simplified tax systems</b></p> <p><i>This session will discuss how the simplification of tax legislations, processes and procedures can enhance compliance both within a country (domestic) and at the international level. In this context, discussions will also focus on some of the international tax compliance requirements/standards arising from BEPS implementation and how these requirements/standards may be simplified to enable countries to implement the same in an effective and sustainable way that secures their tax bases and enhances revenue mobilization.</i></p> <p>Moderator: Mr Márcio Verdi, Executive Secretary, The Inter-American Center of Tax Administrations (CIAT)</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Mr Daniel Trnka, Deputy Head, Regulatory Policy Division, Public Governance Directorate, OECD</li> <li>• Mr Bill Dodwell, Tax Director, Office of Tax Simplification, United Kingdom</li> </ul>

	<ul style="list-style-type: none"> <li>• Mrs Rebecca Menelaou, Senior Principal Assessor, Tax Department, Cyprus</li> </ul>
<b>Wednesday, 10th November 2021</b>	
<b>Time</b>	<b>Event</b>
10:00 - 12:00	<p><b>Session 3: Use of technology to simplify tax systems</b></p> <p>Moderator: Mr Babatunde Oladapo, Executive Secretary, West African Tax Administration Forum (WATAF)</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Prof Jeffrey Owens, Director, WU Global Tax Policy Center</li> <li>• Ms Deepika Mittal, CIT (CPC-TDS), Income Tax Department, India</li> <li>• Mr Sudhamo Lal, Director General, Mauritius Revenue Authority</li> <li>• Mr Goran Todorov, Managing Director, Data Tech International</li> </ul>
12:00 - 12:30	<b>Break</b>
12:30 - 14:00	<p><b>Session 4: Managing SME compliance through tax simplification (country experiences)</b></p> <p>Moderator: Mr Ranjith Hapuarachchi, Deputy Commissioner General, Inland Revenue Department, Sri Lanka</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Mrs Louisa Lewis-Ward, Revenue Commissioner, Barbados Revenue Authority</li> <li>• Mr Geoff Trueman, Assistant Commissioner, Canada Revenue Agency</li> <li>• Dr Mohamed Omar, Commissioner for Strategy Innovation and Risk Management (SIRM), Kenya Revenue Authority</li> </ul>
<b>Thursday, 11<sup>th</sup> November 2021</b>	
10:00 - 11:30	<p><b>Session 5: Inter-revenue agency cooperation and benchmarking</b></p> <p><i>A lot of reforms and modernisation initiatives are being undertaken by tax administrations all over the globe. While focus has been on process improvements through automation and digitalization, equal attention is being directed on staff development through appropriate recruitment policies and talent management for the 'taxman of tomorrow'. Continuous improvements on these initiatives can be effectively evaluated and improved through robust performance management frameworks and benchmarking.</i></p> <p><i>This session discusses some of the benchmarking tools that tax administrations may use to enhance their deliveries such as the published revenue statistics (ISORA), Tax Administration Diagnostic Assessment Tool (TADAT), Common Assessment Framework (CAF) and other assessment and benchmarking tools developed by some of the international tax organisations. Countries will also share experiences on some of the reform initiatives/programmes they have implemented in their respective jurisdictions, the lessons learnt and how cooperation between tax administrations may be strengthened.</i></p>

	<p>Moderator: Mrs Nellie Jimu, Commissioner of Domestic Taxes, Malawi Revenue Authority</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Mr Justin Zake, Chief of Unit, TADAT Secretariat</li> <li>• Mr James Odong, Assistant Commissioner, Enterprise Architecture - Information Technology Department, Uganda Revenue Authority</li> </ul>
11:30 - 12:00	<b>Break</b>
12:00 - 13:45	<p><b>Session 6: Revenue mobilization post-COVID</b></p> <p><i>As the COVID-19 pandemic metamorphosized from a health crisis to a catastrophic economic crisis, many countries rushed in with diverse fiscal policy and administrative measures to mitigate the ravaging effects of the pandemic. One year down the line some of these interventions have since been revised, some have been scaled down or removed completely while at the same time others have been enhanced based on the lessons learnt.</i></p> <p><i>In this session, delegates will share country experiences on the effectiveness of COVID-19 fiscal policy interventions both in terms of safeguarding revenue, protecting staff and taxpayers, and ensuring uninterrupted delivery of services to the taxpayers and other stakeholders. No doubt the pandemic has been a catalyst of reforms in many tax administrations, some of which will be discussed during the session.</i></p> <p>Moderator: Mr Essa Jallow, Deputy Commissioner General &amp; Head of Domestic Taxes, Gambia Revenue Authority</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Ms Debra Adams, Division Chief of Revenue Administration, International Monetary Fund Fiscal Affairs Department</li> <li>• Mr Hishamudin Mohamed, Director, Corporate Services Department, Inland Revenue Board of Malaysia</li> <li>• Ms Sharon Kane, Officer in Grade 5 (Administration), Office for the Commissioner of Revenue, Malta</li> </ul>
13:45 - 14:00	<p><b>Closing remarks:</b></p> <ul style="list-style-type: none"> <li>• Mr Jon Swerdlow, CATA Vice Chairman</li> <li>• Mr Sudhamo Lal, CATA President</li> </ul>