



THE COMMONWEALTH ASSOCIATION OF TAX ADMINISTRATORS

Commonwealth Secretariat, Marlborough House, Pall Mall, London, SW1Y 5HX
Tel: (44) 020 7747 6473 • Fax: (44) 020 7747 6225
Email: cata@commonwealth.int • Web: www.cata-tax.org

27 January 2009

CATA CIRCULAR NO: 4 of 2009

TO ALL MEMBERS

COMMONWEALTH TAX INSPECTORS COURSE (CTIC) 2009

CATA is pleased to announce that Her Majesty's Revenue & Customs (HMRC) of the United Kingdom have completed all arrangements to run the Commonwealth Tax Inspectors Course (CTIC) 2009 for compliance/audit officials. It is intended for a maximum of fifteen (15) participants.

Kindly ensure this circular is circulated to all potential participants in your administration as soon as possible as deadlines are tight and places are strictly limited.

Dates:

Internet: **Early June to Mid July 2009**
Residential: **3 August to 11 September 2009**
Internet: To **end of December 2009** to support delegate action plans as required.

Venue:

HMRC Staff College, Lawress Hall, Lincoln, where accommodation and meals will be provided.

HMRC Offices, Castle Meadow, Nottingham. Participants will be located in a nearby hotel where accommodation and meals will be provided.

HMRC Offices, London. Participants will be located in a nearby hotel where accommodation and meals will be provided

Course Director:

Adrian Turner. He was responsible for Compliance Learning strategy in HMRC's HR & Learning until his retirement, and also has wide experience of operational compliance work as a specialist investigator and team leader, and of compliance management as an Area Director. He maintains an active professional interest in operational training, within the CTIC programme and externally.

Delivery Methodology and Environment:

The course will be run in three phases that every participant completes:

(Participants should preferably have access to the Internet in their home country, especially for Phase I and III of the course although alternative arrangements can be made for those without Internet access.).

Phase 1 Online **Pre-residential component completed in the participant's home country.**
Learning in this period is led by the Course Director and provides essential preparation for the UK residential phase II.

Phase 2 **Residential part of the programme that takes place in the UK.** Participants stay at the HMRC College at Lincoln, in a hotel in Nottingham and in a hotel in London. This phase also takes place over a period of 6 weeks. This part of the programme includes formal training modules, team projects, and practical presentations and work in operational offices.

Phase 3 Online **Post-residential part that takes place in the participants' home countries.**
Delegates will be required to produce an action plan which applies the programme learning to their own workplace environment. There is also opportunity via the internet to follow up issues arising during the residential part of the programme. Mentor support from the Course Director will be available.

Course Content:

The course is intensive and demanding. It is designed for officials who are involved in:

- Examination of business accounts and/or
- Dealing with the training and management of compliance and enquiry staff.

The course provides opportunities to enhance knowledge, skills and techniques in:

- Identification and pursuit of non-compliance to improve the effectiveness of domestic compliance organizations
- Risk analysis in case selection for Individuals, Small and Medium Businesses, and Large Business organisations
- Compliance in a Self Assessment context
- Interviewing techniques
- Representation and Tribunal Skills
- Compliance strategy and influencing taxpayer behaviour.
- IT skills, the impact of e-commerce, internet aided compliance work and issues associated with cross border transactions
- Compliance management and technical issues through meetings with senior HMRC compliance/audit managers and officials
- The course also includes visits to operational tax offices.

The course runs in parallel with the Achieving Management Potential programme (AMP). AMP is designed for those with the potential to reach the most senior levels in their organisations, and emphasises leadership, management and strategy in the taxes context. Intending applicants or managers who are unsure whether the CTIC or the AMP programme is most appropriate for a particular individual may contact Sean Rabbett for advice and assistance. His contact details are given below.

Eligibility:

The Course is open to officers involved in audit/compliance work or their trainers and will be of most benefit to those who are comparatively new to business accounts investigation work or who are involved in the training or management of new appointees in this field. **A good working knowledge of English is essential.**

Course Fee:

The Course Fee of **TBA** – **please contact Sean Rabbett for details** - will cover tuition costs, reading materials, all accommodation and all meals for the duration of the course.

Applications:

Applications should be forwarded to the Course Administrator:

Mr Sean Rabbett
HM Revenue and Customs
International Relations and Capacity Building
1st Floor
Dorset House
Stamford Street
LONDON SE1 9PY
Tel No: 0044 20 8929 2677
Fax No: 0044 20 8929 6757
E-mail: sean.rabbett1@hmrc.gsi.gov.uk

Additional information and on-line application forms can be obtained through HM Revenue and Customs web site at: www.hmrc.gov.uk/intassist/cata_course or the CATA web site.

Funding:

Nominees are strongly advised to start seeking their funding as soon as possible. **Confirmation of funding must be received by 15 May 2009.**

Cut Off:

The **closing date** for all applications is **17 April 2009**, one month earlier than usual. Soon after this date candidates will be contacted by the Course Administrator. The online course will commence in **early June 2009**.

Late Application:

This programme is run with small number of delegates, as it is highly interactive and practical. It is therefore imperative that nominees meet the above deadline. Late cancellation by potential candidates could seriously affect the course and even cause it to be cancelled.



Zahir Kaleem
EXECUTIVE DIRECTOR